

2025 OneSight EssilorLuxottica Foundation Sale for Sight Shopping Rules and FAQs

SHOPPING RULES

- All tickets are $5. Refunds are allowed up to one (1) day before the event. If you need to purchase a different timeslot, you will be required to purchase another ticket.
- If you need to purchase a ticket for another person, you will need to start a new order. Please do not select an additional time for an additional ticket or combine tickets.
- All tickets per timeslots are a maximum of one (1) per person.
- No walk-ins are permitted on sale days.
- Guests **must** have an e-ticket to enter the sale. Only one ticket per guest, no re-entry.
- No children or additional guests may accompany the ticket holder.
- All signups are on a first-come, first-serve basis, contingent on availability.
- Guests may sign up for one (1) one-hour shopping slot. All tickets are $5 each.
- Tickets expire at the end of the event and cannot be used for future sales.
- ONLY individuals who are making purchases will be allowed to stand in line to check out.
- The check-out table will not be used to make final selections of frames or clean frames.
- Credit/debit card and Apple/Android Pay only. NO CASH OR CHECKS WILL BE ACCEPTED.
- **All sales are final**. No refunds and/or exchanges. Please inspect your frames before making your final purchases.
- Guests can purchase up to ten (10) frames. Only one transaction per customer.
- No large tote bags, oversized purses, backpacks, strollers, umbrellas, or personal sunglasses permitted.
- No food or drinks while shopping and no public restrooms will be available.
- Purchased items are for personal use and cannot be resold. For EssilorLuxottica employees, selling product purchased at a Sale for Sight can result in termination. If one of your guests is selling products purchased at a Sale for Sight, you and your guest will no longer be allowed to shop at any future Sale for Sight events.

FREQUENTLY ASKED QUESTIONS

Why do friends and family tickets cost this year?
We received a high number of no shows at past events, which resulted in inaccurate numbers for planning on our end. To secure the correct number of volunteers and enough product for everyone, we are asking for $5 per ticket to secure a spot to shop. This will help individuals to better plan in attending the event and provide us with a more accurate count of shoppers.

I need to change my timeslot. Will I get my $5 back?
Refunds will be issued up to one (1) before the start of the sale. If you need to change your timeslot, you can cancel your ticket and request a refund and purchase another ticket at a different time.

I'm an EssilorLuxottica employee. How do I invite my friends & family members?
Employees were notified of the Sale for Sight and invitation process for the Friends & Family event via email. Please note that email distribution lists are managed by EL communications team. If you didn't get an email about this from EL comms, please reach out to your communications department at nacommunications@luxottica.com. If an employee chooses to attend the Friends & Family Sale, they are also required to provide an e-ticket for entry.

Is there a limit to the number of frames that can be purchased?
Yes. All guests are allowed to purchase up to 10 pairs. Employees are allowed to purchase up to 20.

How long should I expect to wait in line before I can shop?
While it's hard for us to predict the wait time, it could take as little as 20 minutes or may take up to three hours. The Foundation has a dedicated team of volunteers to help communicate and regulate traffic flow.

How much will the frames cost?
For the Foundation's Friends & Family Sale for Sight frames range from $50 to $170.

Is my purchase tax deductible?
Because frames are an EssilorLuxottica product, purchases from a Sale for Sight are not tax deductible. Donations made directly to the Foundation are tax deductible. If you donate, please save the digital receipt for your records. No printed receipts will be available. All receipts will be sent digitally via text or email. All sales are final.

Are there photo ID requirements?
Yes. Please bring your photo ID to shop.

Is parking available at the sale?
Sale for Sight guests are invited to park in the EssilorLuxottica parking lot.

Are there things that I should not bring to the sale?
Yes – Large tote bags, oversized purses, backpacks, strollers, umbrellas, and personal sunglasses are not permitted. It is recommended that you leave these items in your car or at home.

Is my registration/ticket transferrable?
Tickets are non-transferrable. The ticket may only be used by the original recipient invited by an EssilorLuxottica employee. No walk-ins will be permitted.

Can I invite 10 people on the first day and 10 different people on the second day?
No. Each employee may only invite 20 total guests. Guests then may sign up to shop on either day, not both. Duplicate entries will be deleted.

Can I invite vendors to the Friends and Family event?
Yes, however, this would take up one of your 20 invitation allotments. This means you may invite one (1) vendor (an individual person) and nineteen (19) family members and/or friends. You will not get additional invites for vendors, clients or partners. Please allocate your invitations accordingly.

Do I have to bring my ticket for entry to the event?
Guests MUST have a ticket to enter the sale. Only one ticket per guest. No re-entry. Guests can either print OR show their ticket via phone (select "Print Ticket") to be scanned. No walk-ins will be permitted. We can also look individuals up by name if you are registered for the event.

Do I have to download the EventBrite app to print my ticket?
No. You will receive your ticket via email. Scroll to the very bottom of the email or look in the attachment of the email. There will be a PDF with the QR code of your ticket. You can also show your ticket on your phone, by selecting "Print Ticket" via email on your phone and a PDF image will appear.

What types of payment are accepted?
Credit/debit card and Apple/Android Pay are accepted. Checks and cash are NOT accepted.

What is the refund policy?
All sales are FINAL. There are no refunds and/or exchanges. Please inspect your frames to ensure they are not broken or there are no deep scratches.

Any additional questions? Please contact Leah at saleforsight@onesight.org.